



Liberdada Policies and Houserules

Welcome to Liberdada Suites!

We wish you a pleasant stay and we hope that all available facilities will make you feel at home and make your stay more enjoyable.

With several residents in our complex, it is important that all safety measures are communicated with all our guests. For this reason, we have implemented some restrictions in order to guarantee security and safety of all our residents.

We hereby request all our residents to take the following house rules into account:

1. Smoking is not allowed in the suites.
2. Pets are not allowed.
3. Parties and excessive noise are not allowed.
4. Food items in the swimming pool and jacuzzi are not allowed.
5. Two (2) visitors are allowed for tenants staying longer than 4 nights. Visitors are not allowed to use our facilities. Visitors will park outside the gate and must leave our complex before 7 pm. *(clause: security is the responsibility of each resident and their visitors. Liberdada holds no responsibility or liability, unless otherwise provided by law, for the safety and security of your guests, or for injury or damage caused by criminal acts by your guests)*
6. Video shoots for music productions or other commercial purposes are not allowed.
7. Decorating is only possible in coordination with management.
8. Violation of abovementioned restrictions, damage or losses will be settled with deposits.

Important notes:

1. Our staff is on site daily for cleaning and assistance of any kind.
2. Interior cleaning is done by our staff every 3 or 4 days.
3. The Pool and Jacuzzi lights are on between 7 pm till 11 pm.
4. Quite hours are between 11 pm till 8 am.
5. The outdoor kitchen may be used for baking and roasting.
6. Tenants should keep the front gates closed at all times.
7. All electrical sockets on our complex supply 220v.

Non-refundable Policy

The guest will be charged the total price of the reservation if they cancel at any time. If the guest doesn't show up, they will be charged the total price of the reservation.



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Prepayment

The guest will be charged a prepayment of the total price of the reservation at any time after the reservation is made.

Cancellation exceptions

No fees charged for bookings cancelled within 24 hours of booking

Advance Cancellation

No fees charged for bookings cancelled 8 weeks before arrival

Guest payment options

We accept Cash, Bank Transfer or Paypal

Internet

WiFi is available in all areas and is free of charge. WIFI password: Liber@2020

Parking

Free private parking is possible on site (reservation is not needed).

Check-in and check-out times

- Check-in from 12:00 to 13:00
- Check-out from 11:30 to 12:00

Damage deposit

- Guests pay a damage deposit of: EUR 100 or US\$110
- Damage deposit will be collected by: Cash, Upon arrival
- Damage deposit will be returned by: Cash at check-out day

Important phone numbers:

Liberdada office +597 8972745

Police: 115 or Police Lelydorp 0366116

Firebrigade: 110 or Lelydorp 0366279

Taxi Lelydorp: 0366623

Taxi Helina Christina: 0368785

With kind regards,
Liberdada Suites